

PRIVACY POLICY

At the Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.), protecting your privacy is one of our top priorities. This Privacy Statement pertains to The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) (hereafter, Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.)), sanfranroaster.com ("website"), and how the company governs data collection and usage from its Users. By using The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) website, you are consenting to the data practices represented in this policy.

The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) processes data both as a Processor and a Controller as defined in the Data Protection Directive of 1995 and GDPR:

- The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) which you as a User entered an agreement with when using The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.)'s website, will be the Controller for data collection, storage, and usage about the User as outlined in the "Information We Collect" section below.

- For Personally Identifiable Information, the User will be the Controller in accordance with the Directive and GDPR, and The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) will be the Processor, as outlined below.

- The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) complies with the Directive of 1995 and GDPR from May 2018. The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) processes all data provided by its Users in the European Union.

Information We Collect

When Users visit sanfranroaster.com, they are doing so anonymously. We only collect personal data from Users who voluntarily provide said information. We may collect non-personal information including, but not limited to, the browser name, the type of computer used to access the website, the Internet service used, and more. See "Cookies" section below.

Personal information is only collected from Users willfully and voluntarily. Personal information is obtained in a variety of ways including, but not limited to, when Users register on our website, fill out a form, subscribe to our newsletter, take a survey, and while participating in other activities on our website. Users may be asked for their name, email, phone number, company, residence, and more. Users can always opt out of providing information, except in the case that it prevents the Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) from completing requested activities. If a User chooses to opt out of providing personally-identifiable information, it may not be possible for The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) to provide certain services.

Cookies

A "cookie" is a small file stored on a User's computer by its web browser. Cookies are used for record-keeping purposes, and while they track a User's computer and browser details, they do not track a User's personal details without permission. Users may choose to block cookies or receive a notification when cookies are being used.

The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) uses cookies to improve website functions and track analytics, but it does not collect a User's personal information without consent. Please note that while enabling cookies is not required to use sanfranroaster.com, some features may not be available.

Our Third-Party Services

The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) uses third party services, such as HubSpot, to collect both personal and non-personal analytical data. HubSpot may collect anonymous information such as web browser type, IP addresses, and other relevant information. Personal information is not collected through HubSpot without consent of the User. The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) uses third-party analytical services for: tracking web page patterns, improving services, improving the website, and administering/managing services.

How the Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.). Uses Personal Information

- We may use your personal information for the following purposes:
- To improve customer services.
- To follow-up regarding services.
- To process payments and financing. This information is not shared except to the extent to complete the payment service.
- To send emails and newsletters.
- To improve our website based on customer evaluations.

Information will never be shared with anyone outside of the Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) without permission from the User. However, by law, we may be required to provide the appropriate governmental authorities with relevant information about specific individuals for personal and/or public safety purposes.

How we Protect Users' Personal Details

We have various security technologies in place to protect User's personal information from being misused, altered, or lost. While the Company cannot guarantee that information will not be misused, altered, or lost, we take reasonable measures to ensure safety and privacy of information. If you reside in the European Union, or any other region where laws governing data collection and use differs from the U.S. laws, we will not transfer personally-identifiable information to any region that does not have the same data protection laws as your jurisdiction.

Information we Share

Personally Identifiable Information: The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) does not sell, rent, or trade personal information with any other persons or companies. Third-party services may use personal information, such as email addresses or names, to send occasional emails regarding promotions, products, services, and/or updates. Any personally identifiable information you choose to make public on The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.)'s website (for example: posting comments on our blog) will be public to others. If you remove personally identifiable information, copies may be viewable by cached or archived pages of our website, or if others have saved that information.

Non-Personally Identifiable Information: We may use non-personally identifiable information, such as anonymous usage data, platform type, number of clicks, etc., for demographic or research purposes. If you choose to make this information public, you understand and agree that this information, in addition to the personally identifiable information you have made public, will be made publicly viewable to others. If you remove personally or non-personally identifiable information, copies may be viewable by cached or archived pages of

our website, or if others have saved that information. Non-personally identifiable information may be stored indefinitely.

Access to Information

You have the right to access information we have collected about you by contacting us we will provide you with a copy of the information we have collected. We will ask for identity confirmation prior to sending this information.

Information Correction and Deletion

If you believe the data we have collected about you is incorrect, you may contact us to update your personally-identifiable information. Any data that is no longer necessary for the purposes outlined in this Privacy Policy will be permanently deleted. If you ever wish for your information to be deleted.

International Privacy Laws

International Privacy Laws: If you are inquiring about services from outside the United States, please note that you are sending personally-identifiable information to the U.S. where our servers are located. This information may be sent within the United States or outside of the United States to regions beside the one you reside, depending on the type of information provided. These countries, including the U.S., may have data and privacy protection laws that differ from the country in which you reside; however, the collection, storage, and use of your personal information will be protected under this Privacy Policy at all times.

For EU Citizens: For EU clients, The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) complies with the EU Data Protection Directive 95/46/EC foundation established by the European Union regarding the collection, storage, and use of personally identifiable information for citizens of the European Union and Switzerland. The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) adheres to the requirements of notice, choice, onward transfer, security, data integrity, access, and enforcement.

How we Protect Children

In compliance with the Children's Online Privacy Protection Act, The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) does not collect information from known persons under the age of 13 years old. Our products, services, and content are not targeted towards any persons under the age of 13.

Changes to Privacy Policy

The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) may occasionally update its privacy policy. Updated policies will always be posted to this page. We encourage our customers to check the privacy policy from time-to-time in order to fully understand what information is being collected and used.

You may contact The Twino Roastery Tech™ (DENIZLI ÖZSTAR KURUYEMIS MAKINA SAN.ve TIC.LTD.STI.) with questions or to access, change, or delete any personally-identifiable information using the phone number or email